# TGIVING BACK

INSIDE: MISSION OF MERCY | 83.33 SOCIETY | 100 HOUR CLUB





You continue to amaze me.



Just when I think that our community is exceptionally supportive of Catholic Charities, you raise the bar to even greater heights.

We celebrated the successful conclusion of our fundraising campaign in October. With your help, we surpassed our

goal by raising more than \$100 million. The response to this campaign was truly extraordinary, particularly as it took place during a pandemic.

The money will maintain Catholic Charities' programs for the next five years, and it includes an increase in our endowment to help secure the future of our programs because the work we do is crucial for so many.

That need is illustrated in our new annual report, which shows that we served more than 235,000 people with food assistance, medical care, legal services and other help in the last fiscal year — a 22 percent increase over the previous year.

Catholic Charities has grown stronger during the pandemic, providing even better services than before. This is possible only because of our great staff, committed volunteers and the generous support of all who contribute financially to the work we do.

Our community support also was evident during fall activities, with strong turnout for the Catholic Charities Legal Network golf tournament, In the Name of the Mother golf outing and a whole host of volunteer activities.

The annual Virtual Food Drive, which began on the World Day of the Poor in November, raised 15 percent more money for our food assistance programs than last year. The Angel Tree program provided Christmas gifts to more than 2,000 children, and the Coats of Many Colors drive provided warmth to many this winter.

#### BEHAVIORAL HEALTH SERVICES RESPOND AS DEMAND FOR MENTAL HEALTH



HELP INCREASES

By Catherine Lee

Members of a Catholic Charities spirituality and recovery group recently published a newsletter called "The Anchor Spirit to Thrive in Troubled Times." Unable to meet in person last year because

of the COVID-19 pandemic, they brainstormed over Zoom and produced timely, thoughtful articles including one by a woman who hopes that one day she'll beat the heroin addiction she's been battling for decades.

Therapist Lydia Cherry, who runs the group, says that the newsletter builds on the skills and interests of the writers, all of whom suffer from severe mental illness. The newsletter is just one of a myriad of ways that Catholic Charities supported clients as the demand for mental health services increased during the pandemic.

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We had well-attended Thanksgiving and Christmas dinners for hundreds of our clients. Many walked away with a new coat or gift card, and all left with a sense of joy.

I believe that what we do in the Christmas season — Angel Tree, special meals, Christmas socials, coat drives — are all ways in which we say to people who come to us that they are important, they are valued and that we recognize the dignity of who they are no matter what their circumstance.

So, thank you for making all these wonderful things happen.

As we enter 2022, I wish you a very good year ahead and extend my gratitude for your generosity and encouragement.

### GIVING

#### CELEBRATING A SUCCESSFUL CONCLUSION OF A HISTORIC CAMPAIGN

Over two years, a small group of committed volunteer leaders and philanthropists helped Msgr. John Enzler to lay the groundwork for an extraordinary effort to raise \$100 million.

The response exceeded expectations.

At a reception hosted by **Ellen and Steve Conley** in October, Father John announced that the incredible campaign eclipsed its \$100 million goal. The result allows Catholic Charities to sustain our work addressing serious issues like homelessness and hunger and plan for the future.

On behalf of the more than 235,000 people served each year, Father John thanked those who led the campaign and expressed appreciation for all those who embraced the agency's mission by making a gift.



#### GIVING

## DEVELOPMENT TEAM: KEEPING YOU CONNECTED AND INFORMED

By Beth Gorman, Chief Development Officer



As I reflect on my first six months, I am often reminded of what inspired me to say "Yes" to Catholic Charities.

The depth of our mission and frontline staff who support our clients are second to none. In addition, our dedicated and generous donors

have shown a level of commitment and passion to helping and providing hope that has surpassed even my greatest expectations. It is indeed a very special mission and community.

As we look ahead, the Development team is committed to ensuring our donors feel connected and informed. We want to expand our reach to engage others in our work together. We also continue to build our team. We have added several new faces to the Development team: Kevin Daly, who joined us as director of leadership and annual giving, and Stephanie Eichberg, major gifts officer.

I speak on behalf of all of us when I say that we are honored to be a part of this mission. Thank you for taking our calls, and we look forward to spending more time with you.

Plans are underway for an impactful 2022, including our annual gala (both in-person and virtual) on Saturday, April 9, at the Marriott Marquis. Reserve your spot today at catholiccharitiesdc.org/gala.

Thank you for being our partners. Please reach out to us any time at giving@cc-dc.org. We look forward to seeing you soon.

#### **Catholic Charities Development Team**

- Beth Gorman, chief development officer Jackie Arismendi, annual giving and direct marketing
- officer

  Kevin Daly director leadership and appual giving
- Kevin Daly, director, leadership and annual giving Stephanie Eichberg, major gifts officer
- Daniel Erichsen-Teal, manager, institutional advancement
- Amber Howell, manager, donor services
- Carmen Joya, director, special events and stewardship
- Tamora Redman, gift registrar
- Kimani Superville, manager, special events and stewardship
- Sarah Watkins, director, institutional advancement Sean Wood, deputy director

#### INSTITUTIONAL ADVANCEMENT



An invested source of support for our dental clinics since 2015, the Delta Dental Community Care Foundation has renewed its support through an Access to Care Grant for Catholic Charities' three dental clinics. The funding will cover dental treatment for patients who live below 100 percent of the federal poverty level and cannot afford dental procedures. Even with our clinics' steeply reduced at-cost fee model and payment plans, it can be challenging for patients to afford treatment. Dental procedures covered through this grant include cleanings, oral exams, x-rays and fillings, as well as high-cost procedures such as surgical extractions, root canal treatment and dentures.

#### DC Executive Office of the Mayor

The Immigration Legal Services (ILS) program, part of the Newcomer Network, has been awarded an Immigrant Justice Legal Services (IJLS) fiscal year 2022 grant award by the DC Executive Office of the Mayor. IJLS funding will support ILS attorneys as they provide legal consultations

and extended legal services to D.C. residents over the one-year grant period. Additionally, ILS' Pro Bono Program expands our capacity to serve the immigrant community by recruiting and training private attorneys to provide pro bono legal representation. With support from IJLS funding, ILS will provide training and mentoring to area attorneys on immigration law topics such as asylum, Special Immigrant Juvenile Status and U/T visas (for victims of crimes/trafficking). ILS staff will conduct Know Your Rights presentations to help educate D.C. residents about their legal rights and the type of immigration relief they can pursue.

#### UNITED PLANNING ORGANIZATION

Catholic Charities' Employment Services program has been awarded a grant for fiscal year 2022 by the United Planning Organization. During the one-year grant period, Catholic Charities will use grant funds to serve more than 1,000 D.C. residents who are 18 years or older and live at or below 200 percent of the federal poverty guidelines. Services will include case management, employment readiness and vocational training, as well as workforce development, placement and retention support.

#### AROUND THE AGENCY



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The agency's Behavioral Health Services — recognized by DC's Department of Behavioral Health with a five-star rating on its provider scorecard — continues to meet the needs of about 1,200 individuals annually who are struggling with mental illness. Catholic Charities employs a person-centered approach to treatment.

"We engage our clients in their treatment by having them identify their strengths and goals," says Karen Ostlie, senior director of Behavioral Health Services. "We're always looking at ways to improve the quality of our services, exploring new best practices that address the whole individual."

Catholic Charities supports individuals living with mental illness by providing psychiatric, educational, employment, housing and ongoing case management services. Following a comprehensive intake assessment, which includes a diagnosis, a client is assigned to either a psychiatrist or a nurse practitioner, depending on their needs, as well as a community support specialist.

Kim Gill, program manager for supported employment, and her team work with adults with chronic mental illness who want to secure jobs. Each client is assigned to an employment specialist who helps them identify their skills and interests and supports them through the job application process. Through the program, clients can enroll in training classes to become dental assistants, certified nursing assistants and truck drivers, among other occupations.

Gill has been working with a 28-year-old woman who became severely depressed when her father passed away.

Meeting with the client, who has a full-time night job and cares for her mother and son, Gill helped her enroll in classes to become a dental assistant, which she has successfully completed.

"I didn't want her to be overwhelmed so we took it one step at a time," says Gill. "A job can really change a person's life. Our clients become more confident and self-sufficient. And we help them understand that just because they have a job, they shouldn't stop taking their medication. We want them to have a better understanding of what they need to do to keep their job."

Catholic Charities is expanding its Assertive Community Treatment (ACT) team, which works out in the community to reach people with severe mental illness challenges who have become disengaged from treatment. The multidisciplinary team includes psychiatrists, nurses, chemical addiction counselors, vocational specialists, social workers and peer specialists.

The ACT team meets from 9 to 10 a.m. Monday through Friday for "rounds" to discuss the approximately 150 clients they serve. "With our clients, situations change day-by-day, sometimes hour-by-hour, so we talk about the needs for that day, how we're going to respond, and the resources we'll need," says Alexis Daye, ACT team lead.

Ostlie says she sometimes runs into clients whom she first worked with when she started as a clinical manager at Catholic Charities 18 years ago. Recently, she talked to a man who was about 19 when she first met him. He has earned his GED, has his own apartment and wants to get a job.

"He was really excited, telling me about his apartment," Ostlie says. "He said he needs clothes so he can start interviewing for jobs. When you've seen someone through the struggles but also the recovery, you can see how our services really have a positive impact."



### CREATING LIGHT IN DARKNESS

"The past year was the most trying time we've faced as an agency," Msgr. John Enzler and

Board of Directors Chair Kevin Virostek wrote in the just released 2020-2021 Annual Report. "Yet ... we did not just survive; we thrived."

The agency served more than 235,000 men, women and children in Washington, D.C., and five Maryland counties in the last fiscal year. This was "an astounding 22 percent more than the previous year," Father John noted.

Among other highlights:

- 5.4 million meals were served to the food insecure.
- 1,315 clients received employment support and job training.
- 6,503 people were provided medical and dental assistance.

Donations from 9,171 individuals made these services possible. For every dollar donated, more than 87 cents went directly to helping people in need.

- 74,748 volunteer hours were contributed by 5,098 people.
- \$16.7 million in pro bono services were provided to clients.

The annual report is available online at <u>catholiccharitiesdc.</u> <u>org/20202021annualreport</u>. For an executive summary, visit <u>catholiccharitiesdc.org/wp-content/uploads/2021/11/2021-Annual-Report-Exec-Summary.pdf.</u>

### AROUND THE AGENCY

### FATHER JOHN BLESSES NEWCOMER NETWORK'S NEW OFFICE SPACE



The new offices of the Newcomer Network in Silver Spring were blessed by Msgr. John Enzler in early December during a special celebration of the program. Joined by staff and members of the leadership team, Father John welcomed Joe Del Guercio, president and CEO of the A. James & Alice B. Clark Foundation, which provided a substantial multiyear investment to support the Newcomer Network.

The program, begun in December 2020, is already changing lives, Father John said, with more than 1,200 people receiving integrated social services and immigration legal services in the program's first six months.

Sister Sharlet Wagner, executive director, said she was humbled by the hard work and determination of the recent immigrants who are being served. "Clients open themselves up to us and trust us with their stories. This space is blessed each day by the presence of our staff and clients," she said.



Del Guercio noted that the foundation believes that "today's dollars should solve today's problems." A first-generation American, he said he was personally excited to be part of the celebration. Seeing the impact already made by the program "warms my heart. I know Mr.

Clark would be incredibly proud." Father John praised the extraordinary commitment and friendship of the late Jim Clark, saying, "To be a friend of Jim Clark was pretty special."

### MISSION OF MERCY ADDRESSES NEED FOR ACCESS TO ORAL CARE



People with lower incomes face barriers to good oral health, which can affect their overall health. The Mission of Mercy helps many overcome the obstacles by providing 10 monthly free dental clinics.

The initiative kicked off in September and will rotate one-day clinics between Catholic Charities' dental clinics in Silver Spring, Temple Hills and Northwest

Washington. So far, 91 adults have received cleanings and oral-hygiene education, and restorative treatments such as filling and extractions.

"We are thrilled to offer access to dental care, as many of our patients, due to certain circumstances, are not able to receive proper care. Without good oral health, there are medical conditions such as hypertension, diabetes and COVID-19 in which an individual can have worsening symptoms," said Dr. Lucciola Lambruschini, director of dental services

The work of our dental staff is supplemented by volunteers, who have included students from the Community College of Baltimore, faculty and students from Howard University's College of Dentistry and residents from Howard's Advanced Education in General Dentistry program. The Mission of Mercy is supported by a grant from the Maryland State Dental Association Foundation.



Additional clinics are scheduled for Jan. 15, April 9 and July 16 at the Catholic Charities Center in Silver Spring; Feb. 19 at the Susan D. Mona Center in Temple Hills; and March 19 and June 18 at the Spanish Catholic Center in Northwest Washington. We need dental professionals and other volunteers to meet the need. Please visit <a href="https://bit.ly/3aYTe8R">https://bit.ly/3aYTe8R</a> to learn more. The dental clinics are also appreciative of donations, including a recent gift of dental supplies from GC America.

### AROUND THE AGENCY

### PRESIDENT'S COUNCIL HEARS REPORT ON AGENCY'S WORK

The annual year-end gathering and Mass for the President's Council, a group of community leaders who provide support and insight for Catholic Charities' CEO, was hosted virtually and at St. Bartholomew's Catholic Church in December by Msgr. John Enzler.

The event was the final activity for the group's chair, Lou Christopher. With his term ending, Austin Herndon takes on the role of President's Council head. Father John thanked the two men – and all President's Council members – for their service to Catholic Charities. Noting that the Mass was held on the Feast of the Immaculate Conception, he said, "God had a plan for Mary," adding, "Part of the plan for you is the President's Council." He reported on the state of Catholic Charities, saying the agency served more than 235,000 people in the last fiscal year and provided 5.4 million meals to those who were hungry and food insecure. "We are in a good place, doing good work," he said of the agency. "The President's Council is a big part of this."

The event began with the news from member MaryAnne Fiorita that council participants provided Christmas gifts for 1,732 children through the Angel Tree program. In thanking members for their generosity, she said, "In your heart Christmas morning, you'll find something very special."

### RED MASS AND BRUNCH HONOR PRO BONO ATTORNEYS



James Bishop, director of the Catholic Charities Legal Network, attends the Red Mass said by Cardinal Wilton Gregory.

The 69th annual Red Mass was celebrated in October at St. Matthew the Apostle, honoring public officials and those responsible for the administration of justice. Held just before the U.S. Supreme Court convenes its term, the Red Mass is sponsored by the John Carroll Society. At a brunch after Mass, four

attorneys and a law firm were honored for their pro bono work with the Catholic Charities Legal Network: Joseph J. Kavanaugh, partner in the law firm of Steptoe & Johnson LLP; Timothy P. O'Brien, a principal in the law firm of Joseph Greenwald & Laake; Angela Kuan; Theresa M. Hyatte; and the law firm of Baker & Hostetler LLP.



## KENNEDY SCHOOL BEGINS NEW YEAR WITH ENTHUSIASM

In September, teachers and staff at the Kennedy School welcomed back students who were eager and ready for a new school year.

A day school specializing in educating children and teens who have disabilities, the Kennedy School transitioned to virtual learning at the beginning of the pandemic. Students returned to in-person classes this Fall with a warm welcome from staff and a nutritious breakfast. They then greeted their teachers and new classmates and settled in for a day of learning and fun.

"After being away from the school for more than 1 ½ years, I am not sure who was more excited to return to in-person learning – students or staff," said Dr. Cheryll James, principal. "From day one of being back in the building to the present and beyond, team Kennedy and its students are continuing to move full speed ahead."



### COMPASS REACHES OUT TO SOUTHEAST COMMUNITY



The COMPASS program, which provides intensive case management services to residents of Wards 7 and 8, participated in the ninth annual Beat the Streets Back-to-School event in the Bellevue community of Ward 8.

Hosted by local social service agencies in partnership with Metropolitan Police Department,

the event showcased local services and engaged the community with the police department.

COMPASS staff members distributed literature about the program to residents, and a Friends of COMPASS volunteer, **Jo Morningstar**, helped pass out Catholic Charities swag bags and school supplies.

#### **V**OLUNTEERISM

#### VOLUNTEERS HELP MAKE THE SEASON BRIGHT



Volunteers added to the special holiday spirit at Catholic Charities by supporting many Christmastime activities. Donations of a "party in a box" provided holiday decorations for homeless shelters.

Christmas cards were created, gift bags were assembled, food distributions were supported, and more.

Volunteers served a traditional Christmas dinner to about 300 people during a special St. Maria's Meals and fed an equal number at a Thanksgiving meal cohosted by **Pepco**.



For more on how volunteers helped make holiday activities a success, check out a "12 Days of Christmas" feature on Facebook and Instagram @CCADW.

The contributions of volunteers continue as 70 individuals committed to participating in ongoing volunteer opportunities. These volunteers will serve in in-person and virtual roles that will aid our health and wellness, legal, education and community engagement programs into the Spring.

#### COAT DRIVE READIES CLIENTS FOR WINTER



A community room at St. Francis Xavier parish in Southeast D.C. was turned into a large closet filled with coats, hats, mittens and scarves with the helping hands of many volunteers. Two Coats of Many Colors drives collected the winter wear, which was distributed at giveaways in November and December. Another

distribution is planned for January. Among the volunteers

were individuals from the Junior League of Washington and a dozen students and adults from the International Rescue Committee. They were joined by individuals who have volunteered repeatedly over the years. Many individuals, families and organizations across the area donated coats, including the Georgetown University Police Department, which hosted a coat collection that benefited our drive.





# 83.33 SOCIETY SUPPORTS CUP OF JOE IN SERVICE PROJECT

Members of the 83.33 Society and their families spent an early December morning in service, packaging over 4,000 breakfast bags for the Cup of Joe program. More than 100 people gathered at

The Woods Academy in Bethesda, where they organized breakfast foods into packages for distribution to men and women in homeless shelters.

In the spirit of the holiday season, attendees created Christmas cards, which later were distributed to our clients. Many made donations to the Angel Tree gift program and contributed winter coats and warm clothing to the Coats of Many Colors Coat Drive.

The service project gave members of the 83.33 Society an opportunity to reconnect. The Society is a group of young philanthropists who support Catholic Charities with recurring gifts and volunteerism. To learn more, visit\_catholiccharitiesdc.org/8333society.



# VOLUNTEERS ADMITTED INTO CLINIC'S '100 HOUR CLUB'

Eleven individuals who contribute their time to the Volunteer Medical

Clinic were recognized as members of the "100 Hour Club," those who have volunteered more than 100 hours at the health care facility in Northwest D.C.

The clinic marked its first anniversary in September, and volunteer clinicians, nurses, interpreters and eligibility specialists play a vital role in serving the clinic's many patients. The 11 are Dr. Connie Faltynek; Dr. Chris Dunford; Sister Dede Byrne, MD; Mario Mendez, RN; Dr. Colin Shepard; Dr. Stephany McGann; Vera Navarro, RN; Tiffani Najadifar; Sybilla Myers, NP; Sweta Ghatti; and Dr. Francisco Torres.

These volunteers, along with **Georgetown University School of Medicine's CURA Med** and **HOYA Clinic teams**, helped the clinic add 26 new volunteers in various roles. To volunteer with the medical clinic, visit <a href="https://bit.ly/3kRIDpC">https://bit.ly/3kRIDpC</a>.



