

Montgomery County 2020

Coronavirus resources

WASHINGTON GAS is temporarily suspending customer disconnections and waiving late fees for anyone unable to pay their monthly bills. Please visit eservice.washgas.com for assistance. Walk-in offices are closed. To pay bills to reconnect consumers can call (703) 750-7944.

<https://www.washingtongas.com/media-center/open-letter-to-customers>

PEPCO is suspending service disconnections and waiving new late payment fees through May 1. Pepco will be working with customers on a case-by-case basis to establish payment arrangements. Customers who may be challenged in paying their Pepco bill should contact Pepco Customer Care at 202-833-7500.

<https://www.pepco.com/SafetyCommunity/Safety/Pages/coronavirus.aspx>

WSSC will suspend all water service shutoffs for those facing financial difficulties. Customers are encouraged to contact WSSC Water and speak with a representative at 301-206-4001 or 1-800-828-6439 to discuss their specific situation.

<https://www.wsscwater.com/contents/news/2020/wssc-water-suspends-water-shutoff.html>

PROHIBITION ON EVICTIONS: Governor Hogan has issued an emergency order that prohibits Maryland courts from ordering the eviction of any tenant who can show that their failure to pay rent was the result of COVID-19—for example, because of lost or reduced unemployment, or needing to care for a school-aged child—or because they are diagnosed with, or under investigation for, COVID-19.

<https://governor.maryland.gov/wp-content/uploads/2020/03/Executive-Order-Temp-Evictions-Prohibiting.pdf>

PROHIBITION ON FORECLOSURES: The Department of Housing and Urban Development was directed to suspend all evictions and foreclosures on HUD-backed properties until the end of April. The Federal Housing Finance Agency said it was directing Fannie Mae and Freddie Mac to suspend all foreclosures and evictions for at least 60 days for homeowners with mortgages backed by the government-sponsored enterprises. Consumers should be encouraged to communicate directly with their lenders.

EXPANSION OF AVAILABLE SCHOOL MEALS: Certain Maryland schools are providing three meals a day, and a snack, to students impacted by the statewide closure of schools. MSDE has 138 meal distribution centers across the state as of March 17.

MC School Meals for Students During Emergency Closure

Montgomery County's Public Schools has established 20 locations where children up to 18 years old can receive a nutritious meal, starting March 16. No appointment is necessary. Meals will be provided in a grab-and-go format, and will be available Monday through Friday from 11 a.m. to 1 p.m.

<https://www.montgomeryschoolsmd.org/>

The Family Center Catholic Charities Food Pantry

12247 Georgia Avenue, Silver Spring, MD 20902 301-942-1790 Ext. 8100 The Family Center Catholic Charities Food Pantry is open 3 days a week: Tuesday, Wednesday and Friday-10:00am – 2:00pm. Food will be distributed to the first 100 people each day, each family once a week. Must bring a current ID. If diapers are needed (one time a month) bring the baby's birth certificate.

MedStar eVisit waives fees to talk with a primary care doctor online: "To manage the threat of COVID-19 and as a service to our community, we are temporarily waiving the fee for our MedStar eVisit service. Please note, if you are a first-time MedStar eVisit user you will be asked to enter your insurance information when you register. However, your insurance will not be charged and you will not incur a self-pay charge." For more information Google MedStar eVisit.

COUNTY Coronavirus factsheets and updates montgomerycountymd.gov/COVID19