

Prince George's County 2020 Coronavirus resources



WASHINGTON GAS is temporarily suspending customer disconnections and waiving late fees for anyone unable to pay their monthly bills. Please visit [eservice.washgas.com](https://www.washingtongas.com/media-center/open-letter-to-customers) for assistance. Walk-in offices are closed. To pay bills to reconnect consumers can call (703) 750-7944.

<https://www.washingtongas.com/media-center/open-letter-to-customers>

PEPCO is suspending service disconnections and waiving new late payment fees through May 1. Pepco will be working with customers on a case-by-case basis to establish payment arrangements and identify energy assistance options. Customers who may be challenged in paying their Pepco bill should contact Pepco Customer Care at 202-833-7500. <https://www.pepco.com/SafetyCommunity/Safety/Pages/coronavirus.aspx>

BGE is suspending service disconnections and waiving new late payment charges at least until May 1. Customers who may be challenged in paying their bill should contact BGE Customer Care at 800-685-0123. [bge.com/coronavirus](https://www.bge.com/coronavirus)

WSSC will suspend all water service shutoffs for those facing financial difficulties. Customers are encouraged to contact WSSC Water and speak with a representative at 301-206-4001 or 1-800-828-6439 to discuss their specific situation.

<https://www.wsscwater.com/contents/news/2020/wssc-water-suspends-water-shutof.html>

PROHIBITION ON EVICTIONS: Governor Hogan has issued an emergency order that prohibits Maryland courts from ordering the eviction of any tenant who can show that their failure to pay rent was the result of COVID-19—for example, because of lost or reduced unemployment, or needing to care for a school-aged child—or because they are diagnosed with, or under investigation for, COVID-19. <https://governor.maryland.gov/wp-content/uploads/2020/03/Executive-Order-Temp-Evictions-Prohibiting.pdf>

PROHIBITION ON FORECLOSURES: The Department of Housing and Urban Development was directed to suspend all evictions and foreclosures on HUD-backed properties until the end of April. The Federal Housing Finance Agency said it was directing Fannie Mae and Freddie Mac to suspend all foreclosures and evictions for at least 60 days. Consumers should be encouraged to communicate with their lenders.

MedStar eVisit waives fees to talk with a primary care doctor online: “To manage the threat of COVID-19 and as a service to our community, we are temporarily waiving the fee for our MedStar eVisit service. Please note, if you are a first-time MedStar eVisit user you will be asked to enter your insurance information when you register. However, your insurance will not be charged and you will not incur a self-pay charge.” For more information Google MedStar eVisit.

EXPANSION OF AVAILABLE SCHOOL MEALS: Certain Maryland schools are providing three meals a day, and a snack, to students impacted by the statewide closure of schools. MSDE has 138 meal distribution centers across the state as of March 17.

PG SCHOOL LUNCH PROGRAMS: Prince George's County Public Schools is offering a number of grab-and-go meal sites for students during the statewide shutdown of schools because of the coronavirus, and students will also be able to grab learning materials. Students can pick up breakfast, lunch and a snack from 10 a.m. to 1 p.m. on weekdays. Children don't have to be with a parent or guardian to pick up the food. Adults cannot pick up the food for children. See the current list of schools offering lunch.

<https://www.pgcps.org/coronavirus/meal-sites/>

PG COUNTY Coronavirus factsheets <https://www.princegeorgescountymd.gov/3397/Coronavirus>