

Washington DC 2020

Coronavirus resources



WASHINGTON GAS is temporarily suspending customer disconnections and waiving late fees for anyone unable to pay their monthly bills. Please visit [eservice.washgas.com](https://www.washingtongas.com/media-center/open-letter-to-customers) for assistance. Walk-in offices are closed. To pay bills to reconnect consumers can call (703) 750-7944.

<https://www.washingtongas.com/media-center/open-letter-to-customers>

PEPCO is suspending service disconnections and waiving new late payment fees through May 1. Pepco will be working with customers on a case-by-case basis to establish payment arrangements and identify energy assistance options. Customers who may be challenged in paying their Pepco bill should contact Pepco Customer Care at 202-833-7500. <https://www.pepco.com/SafetyCommunity/Safety/Pages/coronavirus.aspx>

WSSC will suspend all water service shutoffs for those facing financial difficulties. Customers are encouraged to contact WSSC Water and speak with a representative at 301-206-4001 or 1-800-828-6439 to discuss their specific situation.

<https://www.wsscwater.com/contents/news/2020/wssc-water-suspends-water-shutof.html>

COURT ORDERED EVICTIONS: All Court Ordered Evictions by the D.C. Superior Court, Landlord Tenant Division have been cancelled through 15 May 2020.

PROHIBITION ON FORECLOSURES: The Department of Housing and Urban Development was directed to suspend all evictions and foreclosures on HUD-backed properties until the end of April. The Federal Housing Finance Agency said it was directing Fannie Mae and Freddie Mac to suspend all foreclosures and evictions for at least 60 days. Consumers should be encouraged to communicate with their lenders.

MedStar eVisit waives fees to talk with a primary care doctor online: "To manage the threat of COVID-19 and as a service to our community, we are temporarily waiving the fee for our MedStar eVisit service. Please note, if you are a first-time MedStar eVisit user you will be asked to enter your insurance information when you register. However, your insurance will not be charged and you will not incur a self-pay charge." For more information google MedStar eVisit.

STUDENT & SENIOR MEAL SITES (DC) <https://coronavirus.dc.gov/mealsites>

COMPREHENSIVE LISTING FOR D.C. AGENCIES & PROGRAMS:

<https://coronavirus.dc.gov/page/whats-open>

UNEMPLOYMENT (DC): <https://does.dc.gov/service/start-your-unemployment-compensation-process>

<https://does.dc.gov/page/ui-benefits-claimants>

CORONAVIRUS FACT SHEET:

<https://www.cdc.gov/coronavirus/2019-ncov/downloads/sick-with-2019-nCoV-fact-sheet.pdf>

D.C. SMALL BUSINESS RECOVERY GRANTS

<https://coronavirus.dc.gov/dc-small-business-recovery-grants>