



## **Patient Support (General) Volunteers**

Support the Mission of Mercy Dental Clinic & Health Equity Festival by signing up to volunteer in one of our Patient Support (General) Volunteer Roles on September 13<sup>th</sup>, 14<sup>th</sup>, or 15<sup>th</sup>! Read below to find out about volunteer qualifications, roles, and how to sign up.

### **Qualifications:**

These roles are available for non-clinical volunteers. However, some qualifications apply:

- Volunteers must be 18 years of age or older on or by September 12, 2019
- Volunteers may not receive dental services at the 2019 Mission of Mercy Dental clinic
- Volunteers must have a Hepatitis B vaccination
- Volunteers may not bring a backpack or other large bag to the event
- Volunteers for certain roles may need to meet other qualifications, indicated below

### **Roles:**

#### **Volunteer Welcome Area**

- These volunteers set up the Welcome Area, check in event volunteers, direct volunteers to appropriate orientation locations, distribute t-shirts, and assist Leads to conduct orientation sessions. These volunteers are reassigned after the “check-in rush” to various roles including to reset the Welcome Area for food/snacks, to the command center, etc.
- **Additional Qualifications:** None
- **Shift(s):** AM & PM Thursday, AM & PM Friday, AM & PM Saturday

#### **Patient Registration & Check Out**

- Patient Registration & Check Out Volunteers work with zSystems to check in and out patients and capture data from UM research.
- **Additional Qualifications:** Volunteers must be computer savvy; They must be able to fill in an online form quickly while talking to the patient.
- **Shift(s):** PM Thursday, AM & PM Friday, AM & PM Saturday

#### **Patient Escort**

- These volunteers are positioned throughout the event site to direct patients from station to station through the MOM-HEF from welcome to treatment to departure. Escorts who are qualified act as Translators. As needs in the clinic shift, other duties may be assigned.

- **Additional Qualifications:** Volunteers must be willing and able to walk a considerable distance (20,000+ steps), including many stairs (20+ flights).
- **Shift(s):** PM Thursday, AM & PM Friday, AM & PM Saturday

#### **Floor Set Up**

- Volunteers will set up the portable dental chairs and other equipment for the clinic. The goal is to get as much set up as possible before the patient pre-screening begins in the early afternoon.
- **Additional Qualifications:** Volunteers should be comfortable lifting and moving ~25 pounds.
- **Shift(s):** AM Thursday

#### **Floor Break Down**

- Volunteers will break down the portable dental chairs and other equipment for the clinic. The goal is to get everything cleaned up as quickly and efficiently as possible.
- **Additional Qualifications:** Volunteers should be comfortable lifting and moving ~25 pounds.
- **Shift(s):** PM Saturday

#### **Spanish Translators**

- These volunteers are available at Patient Registration/Check Out and chair-side to facilitate communication with patients who do not speak English.
- **Additional Qualifications:** Volunteers in this role must be able to translate between Spanish and English.
- **Shift(s):** PM Thursday, AM & PM Friday, AM & PM Saturday

#### **How to Sign Up:**

1. Go to the application page [here](#)
2. Create an account
3. Fill out and submit an application
4. Click the link indicated after you submit application
5. Select the volunteer role you qualify for and are interested in
6. Scroll down and click "+Sign Up" next to the date(s) and time(s) you want to volunteer

#### **Questions?**

Email [MOM@cc-dc.org](mailto:MOM@cc-dc.org) or call 202-772-4300 x 402.